

February 16, 2006

Indoor Air Technologies  
33 West Main Street  
Victor, New York 14564



Re: The Citadel

To whom it may concern:

I would like to thank you for the air duct cleaning work that Indoor Air Technologies (IAT) recently performed for The Citadel. Your crew members and office staff prove that they are professionals in their field by their; organization, excellent communication skills, knowledge shared on processes used and courteous demeanor.

IAT was very thorough from the start of the project to the end. When we had any questions or needed information it was communicated to us efficiently and effectively. IAT goes above and beyond to complete the task at hand and to instill preventative measures to ensure the safest possible environment. Your crew members' politeness, timeliness and professional appearance shows that they take pride in the work they perform.

We would highly recommend your company to any other company requiring this type of work. We are very pleased with the work you have performed for us and enjoyed doing business with you.

Sincerely,

John Walker  
The Citadel